ANNUAL POLICING PLAN FOR THE YEAR 2018-19



DISTRICT KASUR

District Police Officer, Kasur.

<u>INTRODUCTION</u>

Welcome to our Annual Policy Plan for the Year 2018-2019.

The said plan 2018-2019 sets out priorities to fight crime supported by clear commitments to tackle the issues that concern our community the most. We recognize that as the major law enforcing agency, we are under tremendous scrutiny over years, and we are currently working on clear improvement plan to develop trust and confidence and demonstrate our ability to significantly improve our performance and self-accountability.

Our manifesto is to protect people, prevent crime and to tackle the law and order issues round the clock. We want to build an example of good practice in policing in the province and to target the offenders that make people more vulnerable to crime and particularly becoming victims of burglary, robbery and anti-social behavior. This is something we recognize we cannot do alone and we will be banking on partnership with the people. We will be increasing our visibility through effective patrolling reassuring people that we are where we are most needed preventing the kind of criminal behavior that affects people's lives.

We want to become one of the top performing police forces in the province. An important addition to our plan this year is "The Policing Pledge" which reflects the core values of integrity, professionalism, fairness and respect and sets out our service standards. Implementation of National Action Plan in its true spirit. This is the bottom line of our policy. We know that the best way to win public confidence is through "performance with purpose" and all members of the force will work very hard to improve public confidence in everything that they do. Although the violent crime has fallen, but we need to remain relentless in pursuing criminals involved in organized crimes and in preventing terrorism. Another issue that we will be focusing during the current year is the anti-state elements. This year extremists and terrorists will be pursued and brought to justice vigorously.

The instant Plan covers the District Profile, challenges, hurdles, short term strategy and long term strategy to overcome the challenges.

We will keep the "Annual Policing Plan" under constant review as we respond to the ever changing situation.

Main Responsibilities:

Our main responsibility is to fight crime and win by providing dynamic and effective law enforcement through following ambitions:

• Integrity

We are honest, trustworthy and genuinely accountable

• Commitment

We are committed to excellence and delivering the highest quality of service.

Fairness

We act impartially treating all according to the law on merit

• Respect

We treat all with dignity and honor.

Values

Our values have been defined by the police officers and the people we serve. They are the standards for which we strive and by which we wish to be judged. Loyalty to these Values is a must for every member of Kasur Police.

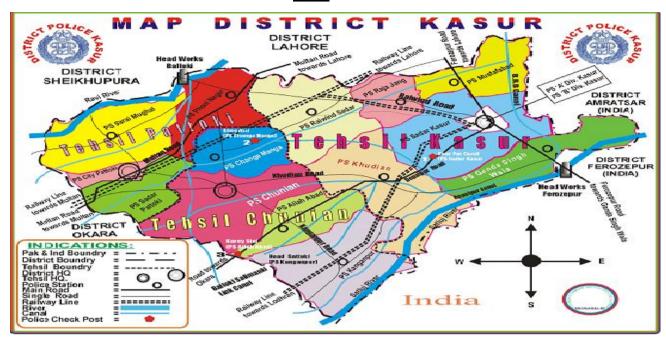
Our responsibilities are as under:-

- Fight against terrorism and extremism.
- Maintain law & order.
- Investigation on merit.
- Speedy dispensation of justice.
- Revival of the public trust on Police.
- To make public feel the atmosphere of safety.
- Change in public attitude towards Police.
- Free registration of cases in the Police Stations.
- To make public realize their responsibility to give proper assistance to Police in their workout.

DISTRICT POLICE OFFICER KASUR

DISTRICT PROFILE

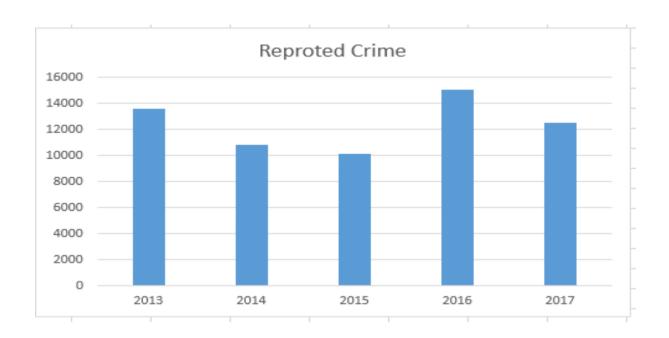
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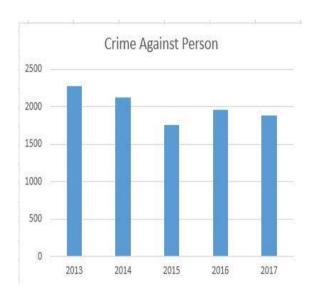


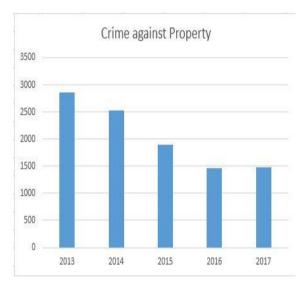
VITAL STATISTICS

DESCRIPTION	UNITS
Area	3995 Sqr. KM
Population	3.8 Million (Approx)
Police-Population Ratio	1:2150
Urban-Rural Population Ratio	22.78% (Urban) 77.22% (Rural)
Sects Classification	 Ahle Sunnat = 65% Shia = 05% Deobandi = 10% Ahle Hadith = 15% Christian = 03% Others = 02%
Border Area	111 KM
Tehsils	04
MNAs	04
MPAs	09
Union Councils	125
Police Sub-Divisions	04
Police Stations	20
Police Posts	Total: 35 Sanctioned: 08 Unsanctioned: 27
Imam Barghas	67
Mosques	1500 (Approx)
Deeni Madaras	216
Churches	179
Banks	140
Petrol Pumps	250

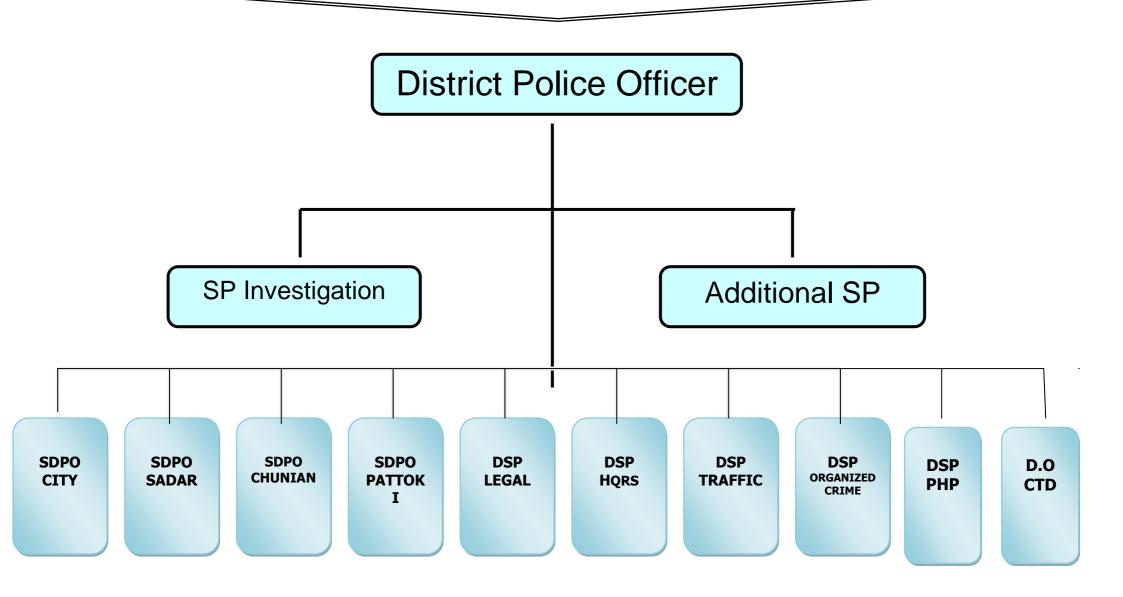
GRAPHICAL PRESENTATION OF LAST 05 YEARS CRIME







POLICE ORGANIZATION



MAJOR CHALLENGES AND HURDLES BEING FACED IN OFFICIAL WORKING

A) CHALLENGES:

i) Counter Terrorism, Sectarianism and Extremism

- Zero tolerance policy against anti-state elements and monitoring of activities of 4th scheduled Persons
- Promote sectarian harmony in Kasur district by maintaining peace during Muharram and other religious events.
- Ensure protection of vulnerable Imambargahs and Madaris of Shia/Sunni sects.
- Monitoring of progress of cases under-trial in ATA Courts.

ii) Security of Sensitive Installations, Foreigners and Dignitaries.

- Security against sabotage of all key installations categorized as A and B by the Special Branch.
- Security of all foreigners, including Chinese nationals, working in development projects in the district.
- Security according to Blue Book for all visiting dignitaries, VIPs and diplomats etc.
- Security of schools / colleges.
- Coordination with local administration and other agencies.

iii) Arrest of Criminals and Fugitives of Law.

- Pursue Proclaimed/Target Offenders and Court Absconders by reducing their number to 25% by the end this year.
- Ensure proceeding u/s 87/88 Cr. P.C against Proclaimed Offenders particularly P.Os of ATA cases.
- Help other Law Enforcing Agencies in arrest of wanted persons.

Iv) Prevent House Robberies and Street Crimes.

- Reduce dacoities/robberies of all types
- Reduce Vehicle snatching
- Check criminal record of previous three years; identify gangs of robbers and auto-snatchers and re-arrest them; get their bails cancelled and prosecute them successfully.

v) Prevent Highway Robberies.

- Reduce incidents of highway robberies to make the roads safer
- Sector-wise patrolling by local police under the command of respective DSsP and through GO Patrolling.
- Close coordination with the Motorway Police and Highway Patrolling Police.

vi) Ensure Fair, Speedy and Quality Investigations.

- Fair, Speedy and Quality investigation to be ensured
- Investigation of Special Report Cases to be accorded the highest priority.
- Fortnightly meetings of Police Hierarchy to review and monitor investigation
- Submission of challans within stipulated period.
- Constitution of Joint Investigation teams in high profile cases.
- Accountability of the I.Os on the charge of conducting defective investigation.
- Change of Investigation on merits.
- Use of modern techniques in investigation methods.
- Establishment of Homicide Investigation Units.

vii) Child Abuse.

- Establishment of child pro-cell.
- Public private partnership to raise awareness.
- Sensitization of public about this issue by involvement of media.
- Regular seminars, workshops in Colleges, Schools and Universalities.

viii) Missing Children.

- Focus on preventive strategy.
- CCTV Cameras and Child Protection Units.
- Dedicated team on the investigation of missing children cases.

ix) Free and Prompt Registration of Cases.

- Promptitude in registration of cases freely
- Up-gradation of Reporting Rooms in all police stations.

x) Zero Tolerance against Violence.

- Reduce rate of violent crimes like murders
- Discourage the trend of aerial firing
- Discourage blockade of roads and highways to maintain public order

xi) Maintain Public Peace and Order.

- Remain alert to maintain peace and order during public protests, and during Moharram and other religious events
- Work with the Opinion Leaders for maintenance of peace and order without violating provincial government policy or compromising on internal administration and operations of police service by establishing "Peace Committees".

 Establish a Quick Response Room in DHQ Police coordinated by Quick Response Squad to monitor and deal with law & order situations.

xii) Traffic Discipline.

- Kasur Police will revive its traffic model by ensuring enforcement.
- Proper Training, capacity building and equipment up gradation of Traffic Police shall be requested.
- Issuance of driving licenses to the eligible persons fulfilling the general criteria and driving test.

B) <u>HURDLES BEING FACED IN OFFICIAL WORKING:</u>

- Shortage of Man-Power.
- Shortage of Transport.
- Shortage of Communication Equipment.
- Modern Technology.

C) <u>SUGGESTIONS.</u>

i) Up-gradation of police infrastructure.

- New police buildings for 4 police stations.
- Existing buildings to be repaired and upgraded.
- Building of Mess Halls at Police Station level.

ii) Technology.

The district police are also short of modern technology like computers, scanners, computerized databases, mobile laboratories, mobile workshops, mobile canteens and other modern equipments like Mobile Tracking System, Forensic Experts & Facilities which is the need of time.

iii) Welfare and incentives for police service.

- Rejuvenation and streamlining of welfare schemes of District Police.
- Ensuring provision of welfare grants in areas like medical treatment and education.

RESOURCE MANAGEMENT

(Human Resources)

i. Field Organizations.

Sub-Divisions	Police Stations	Total PPs	Sanctioned PPs	Un-Sanctioned PPs
04	20	31	08	23

ii. Strength

Subject	DPO	Addl: SP	SP/ Inv	DSP/ HQ	DSP/ Org. /Crime	ASP/ DSP	DSP/ Legal	Insp.	Insp./ Legal	SI	ASI	нс	FC
Sanctioned	01	01	01	01	01	04	02	37	06	124	197	188	1662
Present	01	-	01	01	-	04	01	17	01	112	185	194	1505
Shortage	-	01	-	-	01	-	01	20	05	12	12	-	157
Excess	-	-	-	-	-	-	-	-	-	-	-	06	-

iii. Ministerial Staff

Subject	Office Superintendent	Assistants	Senior Scale Stenographers	Stenographers	Senior Clerk	Junior Clerk
Sanctioned	01	02	01	08	08	12
Present		02	01	08	08	11
Shortage	01					01

EXPENDITURE STATEMENT F/Y 2018-2019

Object Head	Expenditure
A01-Total Employee related Establishment	1158493885
AO3-Total Operation Expenses	139646636
A13-Total Repair & Maintenance	11876369
Grand Total	1310016890

Resource Constraints

The District Police Kasur is also short of required resources like many other departments of Punjab and this is one of the major hindrances in the way of effective performance of police. The head wise shortage is as under:

> Strength:

We have analyzed in this report that even the sanctioned strength of Kasur Police has become insufficient as current available force-public ratio is 1:2150 while latest re-estimation suggests that required ratio of force-public is 1:250, 1:500.

Reserves in Police Line:

As per Police Rules 1934, there are to be sufficient number of men for the following duties:

- Lines Staff
- o 1st Armed Reserve
- o 2nd Armed Reserve
- Judicial Reserves in strength, corresponding to the average number of under trial prisoners escorted daily between Courts and Jails.
- o General duty Reserve
- o Leave Reserve as per formula

However, practically full strength is not available to cater for all these duties as required.

Following is the shortage of the Transport:

0	Jeep	02
0	Pick-up	20
0	Jail Van	02

Communication Equipment:

Following is the shortage of the communication equipment:

- o Metal detectors 200
- o Walk through gates 10

> Technology:

The district police are also short of modern technology like computers, scanners, computerized databases, mobile laboratories, mobile workshops, mobile canteens and other modern equipment like Mobile Tracking System, Forensic Experts & Facilities which is the need of time.

Performance of District Kasur

Crime

Performance Indicator	Year 2015 (Baseline)	Year 2016 (Baseline)	Year 2017	Performance Increase / Decrease
Murder	173	160	141	+19
Attempted Murder	212	154	120	+34
Hurt	761	785	830	-45
Assault on Police	11	24	15	-19
Fatal accident	76	79	70	+09
Non Fatal accident	40	32	46	-14
Kidnapping/Abduction	440	427	416	+11
Rape	72	143	97	+46
Theft	776	696	704	-08
Dacoity	74	46	33	+13
Robbery	295	188	203	-15
382 PPC	26	36	28	+08
Burglary	159	142	122	+20
Cattle Theft	160	121	158	-37
Motor Vehicle Snatching	145	63	55	+08
Other Vehicle Theft	207	149	162	-13
411 PPC	22	11	11	
PRO-Ordinance	1313	2155	1810	+345
Arm Ordinance	1432	1699	1536	+163
Gambling Act	225	211	208	-03
Miscellaneous	3495	7778	5752	+2026
All reported Crime	10114	15099	12517	+2582

I) Gangs Smashed During Year 2017		
Total Gangs	79	
Criminal Arrested	259	
Arms Recovered	253	
Cash and Property Recovered	22659300	

II) Arrest of Proclaimed Offenders		
and Court's Absconders		
Description	Year 2017	
POs Arrested	2396	
Courts Absconders arrested	1178	

III) Police Encounters during Year 2017			
Encounters	33		
Police Men Martyred	03		
Police Men Injured	01		
Criminal Killed During Encounters	38		
Criminals Injured			
Criminals Arrested	21		
Public Killed			
Public Injured			

IV)	Recovery of Narcotics
Detail	Year 2017
Cases Registered	1810
Accused Arrested	1826
Heroin	4.950
Chars	506.994
Opium	13.376
Liquor	21367
Lhan	5130
Working Still	68

V) Recovery of Illicit Arms during Year 2017		
Cases Registered	1536	
Accused Arrested	1536	
Rifles	114	
Guns	309	
Pistols / Revolvers	1039	
Mousers	07	
Kalashnikov	18	
Carbine	35	
Other	14	

Crime Scene 2017

Sr. No.	FIR No.	Date	U/S	Police Station	Type Of Collected Evidence	Result of NCMC (Match / No
1	22/17	10-01-17	457/380/381A PPC	B/div	F/P & photography	Match) Match
2	26/17	12-01-17	457/380 PPC	A/div	F/P & photography	No Match
3	46/17	16-01-17	392 PPC	City Pattoki	F/P & photography	No Match
4	41/17	21.01.17	392 PPC	A/Div	F/P & photography	No Match
5	60/17	27.01.17	457/380 PPC	B/Div	F/P & photography	No Match
6	65/17	29.01.17	392 PPC	Allah bad	F/P & photography	No Match
7	82/17	31.01.17	392/171 PPC	A/Div	F/P & photography	No Match
8	135/17	09.02.17	457/380 PPC	Sadder Kasur	F/P & photography	No Match
9	97/17	11.02.17	380 PPC	Allah bad	F/P & photography	Match
10	39/17	18.02.17	392 PPC	Theh Sheikum	F/P & photography	No Match
11	160/17	20.02.17	454/380 PPC	A/Div	F/P & photography	No Match
12	131/17	10.03.17	454/380 PPC	Khudian	F/P & photography	No Match
13	267/17	11.03.17	392 PPC	B/Div	F/P & photography	Match
14	252/17	13.03.17	454/380 PPC	A/Div	F/P & photography	Match
15	255/17	15.03.17	381 PPC	A/Div	F/P & photography	No Match

	Т			,		1
16	297/17	20.03.17	392 PPC	B/Div	F/P &	No Match
	00/15	22.02.15	454/200 DDC		photography	NT. NT. 4.1
17	88/17	23.03.17	454/380 PPC	Theh	F/P &	No Match
				Sheikhum	photography	
	74/17	22.03.17	353/324/186/	Sadder	F/P &	No Match
18			PPC (Chunian	photography	
			13/2A/15)			
10	171/17	30.03.17	395 PPC	Sadder Phool	F/P &	No Match
19				Nagar	photography	
	217/17	04.04.17	454/380 PPC	Mustafa bad	F/P &	No Match
20					photography	
	86/17	05.04.17	395 PPC	Sadder	F/P &	No Match
21	00/17	00.001.17	0,0110	Chunian	photography	1 (o ivideen
	341/17	06.04.17	395 PPC	Sadder Kasur	F/P &	No Match
22	341/17	00.04.17	393110	Saudel Kasul		No Match
	252/15	10.04.17	202 DDC	Sadder Kasur	photography E/D 8	NI - N/I - 4 - 1-
23	352/17	10.04.17	392 PPC	Sauder Kasur	F/P &	No Match
	2444=	0=044=	455 (200 PP G	G 11 TT	photography	37 35 . 3
24	344/17	07.04.17	457/380 PPC	Sadder Kasur	F/P &	No Match
<u> </u>		1			photography	
25	372/17	15-4-17	457/380 PPC	B/Div	F/P &	No Match
					photography	
26	188/17	18-4-17	380 PPC	City Phool	F/P &	No Match
20				Nagar	photography	
27	210/17	31-3-17	406 PPC	Mustafabad	F/P &	No Match
27					photography	
••	171/17	21-4-17	380 PPC	Sarai Mugal	F/P &	Match
28					photography	
	406/17	26-4-17	380 PPC	B/Div	F/P &	No Match
29	400/17	20 4 17	300110	D/DIV	photography	140 Maten
	184/17	25-3-17	302 PPC	Khudian	F/P &	Match
30	104/17	25-5-17	302110	Kiiuulaii		Match
	413/17	2-5-17	457/380 PPC	B/Div	photography F/P &	No Match
31	413/17	2-3-17	457/380 PPC	D/DIV		No Match
	245/15	2.5.15	200 PPC	C'4 D 44 1 2	photography	3.6.4.1
32	347/17	2-5-17	380 PPC	City Pattoki	F/P &	Match
				~	photography	
33	435/17	4-5-17	457/380 PPC	Sadar Kasur	F/P &	Match
					photography	
34	338/17	5-5-17	457/380 PPC	A/Div	F/P &	Match
J- T					photography	
35	184/17	5-5-17	380 PPC	Kangan Pur	F/P &	Match
					photography	
26	285/17	17-5-17	302/392/324/3	Khudian	F/P &	No Match
36			4 PPC		photography	
25	439/17	13-5-17	380 PPC	B /Div	F/P &	No Match
37					photography	
	354/17	24-5-17	380 PPC	City Chunian	F/P &	No Match
38					photography	
	459/17	24-5-17	380 PPC	B/Div	F/P &	No Match
39	707111	<u></u>	500110	<i>D</i> / <i>D</i> 1 1	photography	TWINIGHT
	446/17	25-5-17	380 PPC	B /Div	F/P &	No Match
40	770/1/	23-3-17	300 I I C	ען עו		110 Matti
	323/17	1-6-17	457/380 PPC	Mustafabad	photography F/P &	No Match
41	343/11	1-0-1/	45//300 PPC	winstaranan		NO Match
	405/15	25.5.15	202 DDG	C'A D A A	photography	%T. %# 4 3
42	407/17	27-5-17	392 PPC	City Pattoki	F/P &	No Match
					photography	

43	260/17	3-6-17	392 PPC	Changa	F/P &	No Match
	0.40./4 		20.4 PP.C	Manga	photography	35.13
44	249/17	5-6-17	394 PPC	Sadar Phool	F/P &	Match
	201/15	= < 1=	200 PPG	Nagar	photography	3.5.4.1
45	281/17	7-6-17	380 PPC	City Chunian	F/P &	Match
					photography	
46	341/17	13-6-17	380 PPC	Khudian	F/P &	No Match
					photography	
47	405/17	14-6-17	380 PPC	Ellah Abad	F/P &	Match
			.==:=:==		photography	
48	470/17	21-6-17	457/380 PPC	Kot radha	F/P &	Match
		-0.4-	.==:=:==	Kishan	photography	
49	370/17	28-6-17	457/380 PPC	Mustafabad	F/P &	No Match
					photography	
50	471/17	3-7-17	457/380 PPC	A /Div	F/P &	No Match
					photography	
51	153/17	4-7-17	380 PPC	Sadar	F/P &	No Match
				Chunian	photography	
52	314/17	3-7-17	392 PPC	Sadar Pattoki	F/P &	No Match
54					photography	
53	470/17	3-7-17	457/380 PPC	A /Div	F/P &	No Match
55					photography	
<i>5</i> 4	535/17	5-7-17	457/380 PPC	B/Div	F/P &	No Match
54					photography	
	337/17	10-7-17	395 PPC	Changa	F/P &	No Match
55				Manga	photography	
	480/17	21-7-17	380 PPC	City Pattoki	F/P &	No Match
56					photography	
	329/17	16-7-17	457/380 PPC	Sadar Pattoki	F/P &	No Match
57					photography	
	490/17	16-7-17	457/380 PPC	City Pattoki	F/P &	No Match
58	., 0, 1.	10 / 1/	1077000110		photography	1 (0 1.1
	418/17	5-7-17	392 PPC	Khudian	F/P &	No Match
59	410/17	5 / 1/	3,2110	Imaaan	photography	110 Maten
	336/17	21-7-17	395 PPC	Sadar Pattoki	F/P &	No Match
60	330/17	21 / 1/	333110	Sudui i attori	photography	140 Maten
	391/17	21-7-17	454/380 PPC	City Chunian	F/P &	No Match
61	371/17	21-7-17	454/500110	City Chuman	photography	140 Maten
	332/17	22-7-17	380 PPC	Sadar	F/P &	No Match
62	334/17	22-7-17	360110	Phoolnagar	photography	No Match
	376/17	29-7-17	457/380 PPC	Changa	F/P &	No Match
63	3/0/1/	<i>43-1-</i> 11	75//300 FFC	Manga Manga	photography	THU IVIAICII
	553/17	2-8-17	457/380 PPC	Ellahabad	F/P &	No Match
64	JJJ/1/	4-0-1/	45//300 FFC	iznanavau		THU IVIAICII
	E11/17	2-8-17	457/380 PPC	City Do44-1-1	photography F/P &	No Mo4-1-
65	511/17	4-8-1/	45//380 PPC	City Pattoki		No Match
	EEDIAE	2015	455 /200 DDC	Tall 1 1 1	photography	NT. N. // . 4 3
66	552/17	2-8-17	457/380 PPC	Ellahabad	F/P &	No Match
	F18148	0.04=	200 BBC	C'4 D 44 1	photography	%T. %AT 4 *
67	517/17	8-8-17	380 PPC	City Pattoki	F/P &	No Match
	4=0::=	40.0 :-	202 == =:	3.0.5.	photography	
68	473/17	10-8-17	392 PPC	Mustafabad	F/P &	No Match
		10 -			photography	
69	471/17	10-8-17	380 PPC	Mustafabad	F/P &	No Match
0,					photography	

		1	1			
70	356/17	10-8-17	380 PPC	Sadar	F/P &	No Match
				Phoolnagar	photography	
71	378/17	17-8-17	392 PPC	Sadar Pattoki	F/P & photography	No Match
	383/17	20-8-17	392 PPC	Sadar Pattoki	F/P &	No Match
72	303/17	20-0-17	392110	Sauai i attoki	photography	No Match
	195/17	11-8-17	382 PPC	Sadar	F/P &	No Match
73	1/3/17	11-0-17	302110	Chunian	photography	140 Match
	310/17	28-5-17	380 PPC	Sadar	F/P &	No Match
74	310/17	20-5-17	300110	Phoolnagar	photography	No Maten
	512/17	7-9-17	457/380 PPC	Mustafaabad	F/P &	No Match
75	312/17	, , , , ,	4577500110	Mastaraasaa	photography	1 to Whiteh
	638/17	12-9-17	457/380 PPC	Ellahabad	F/P &	No Match
76	000/17	12 / 1/	1077000110	Ziidiidodd	photography	1 (O IVILICEII
	577/17	11-9-17	394 PPC	City Pattoki	F/P &	No Match
77	011111		051110		photography	1 (0 IVILICEI
	397/17	18-9-17	395 PPC	Sadar	F/P &	No Match
78				Phoolnagar	photography	
=-	237/17	18-9-17	392 PPC	Sadar	F/P &	Match
79		10 / 1.	0,2110	Chunian	photography	1/10/001
	790/17	20-9-17	380 PPC	Sadar Kasur	F/P &	No Match
80					photography	
0.1	665/17	21-9-17	457/380 PPC	Kot rada	F/P &	No Match
81				Kishan	photography	
0.2	586/17	23-9-17	457/380 PPC	Khudian	F/P &	No Match
82					photography	
0.2	587/17	24-9-17	395 PPC	Khudian	F/P &	Match
83					photography	
84	787/17	17-9-17	380 PPC	Sadar Kasur	F/P &	No Match
04					photography	
85	654/17	30-9-17	457/380 PPC	B /Div	F/P &	Match
65					photography	
86	631/17	2-10-17	392 PPC	A /Div	F/P &	No Match
00					photography	
87	566/17	10-10-17	302/34 PPC	City Chunian	F/P &	No Match
07					photography	
88	611/17	9-10-17	380 PPC	Khudian	F/P &	Match
- 00					photography	
89	713/17	11-10-17	395 PPC	Kot Rada	F/P &	Match
- 57				Kishan	photography	
90	424/17	11-10-17	457/380 PPC	Sadar	F/P &	No Match
	(FA1)	40.10.1=	4==/200 == 0	Phoolnagar	photography	
91	653/17	13-10-17	457/380 PPC	City Pattoki	F/P &	No Match
	F4 < 14 =	11 10 1	AFE IOOO DD C	CI.	photography	3.67 4 3
92	516/17	11-10-17	457/380 PPC	Changa	F/P &	Match
	F104=	15 10 15	205 DDC	Manga	photography	** ** · *
93	718/17	15-10-17	395 PPC	Kot Rada	F/P &	No Match
	201/15	16 10 17	205 DDC	Kishan	photography	NI
94	391/17	16-10-17	395 PPC	Raja Jang	F/P &	No Match
	600/17	10 10 17	200 DDC	D /D:	photography	N 1 - 1 - 1
95	689/17	19-10-17	380 PPC	B /Div	F/P &	Match
	428/17	14-10-17	380 PPC	Sadar	photography F/P &	No Match
96	420/1/	14-10-1/	JOU FFC	Sadar Phoolnagar		NO MARCI
]			rnoomagar	photography	

97	463/17	23-10-17	395 PPC	Sadar Pattoki	F/P &	No Match
					photography	
98	598/17	23-10-17	382 PPC	City Chunian	F/P & photography	No Match
	860/17	23-10-17	380 PPC	Sadar Kasur	F/P &	No Match
99	800/17	23-10-17	300 PPC	Sauar Kasur	photography	No Match
	267/17	21-10-17	395 PPC	Sadar	F/P &	No Match
100			0,0 1 1 0	Chunian	photography	
101	467/17	25-10-17	395 PPC	Sadar Pattoki	F/P &	No Match
101					photography	
	468/17	25-10-17	395 PPC	Sadar Pattoki	F/P &	No Match
102					photography	
	602/17	24-10-17	297 PPC	Mustafabad	F/P &	No Match
103	002/17	24-10-17	29/110	Mustaravau		NO Match
	(04/15	20 10 17	455/200 DDC	C'4 D 44 1 1	photography	NT. N.C. 4.1
104	694/17	28-10-17	457/380 PPC	City Pattoki	F/P &	No Match
					photography	
105	701/17	31-10-17	380 PPC	City Pattoki	F/P &	No Match
105					photography	
106	709/17	2-11-17	392 PPC	City Pattoki	F/P &	No Match
106					photography	
407	494/17	11-11-17	395 PPC	Sadar Pattoki	F/P &	No Match
107					photography	
	907/17	2-11-17	395 PPC	Sadar Kasur	F/P &	No Match
108	701111	<u> 2-11-1/</u>	3/3110	Sauai ixasui	photography	110 Matti
	498/17	12 11 17	202 DDC	Codon Dottolri	F/P &	No Motob
109	470/1/	13-11-17	392 PPC	Sadar Pattoki		No Match
	(10/17	12 11 17	200 DDC	C:4 C1 ·	photography	NI
110	619/17	13-11-17	380 PPC	City Chunian	F/P &	No Match
	60011=	40 11 1=	4==1200 == 5	. ~	photography	***
111	698/17	13-11-17	457/380 PPC	A /Div	F/P &	No Match
					photography	
112	730/17	16-11-17	457/380 PPC	City Pattoki	F/P &	No Match
114					photography	
112	775/17	13-12-17	392 PPC	City Pattoki	F/P &	No Match
113					photography	
	764/17	30-11-17	392 PPC	City Pattoki	F/P &	No Match
114	/ () 1 / 1 /				photography	T TO IVENUELLE
	785/17	7-12-17	392 PPC	City Pattoki	F/P &	No Match
115	103/11	/-14-1/	394 FFC	City Fattoki		INU MIAICII
	(()11=	11 10 15	455 /200 DDC	O'4- D-44-11	photography	N/F : 4 : 1
116	662/17	11-12-17	457/380 PPC	City Pattoki	F/P &	Match
		<u> </u>			photography	
117	673/17	13-12-17	395 PPC	City Chunian	F/P &	Match
11/					photography	
110	688/17	18-12-17	392 PPC	City Chunian	F/P &	No Match
118					photography	
110	528/17	17-12-17	397 PPC	Sadar	F/P &	Match
119				Phoolnagar	photography	
	800/17	15-12-17	380 PPC	City Pattoki	F/P &	No Match
120	000/1/	15-14-17	500110	City I attori	photography	110 Matti
	Q02/17	17-12-17	200 DDC	City Dattal:		No Matak
121	803/17	1/-12-1/	380 PPC	City Pattoki	F/P &	No Match
	22011=	04 10 1=	450 DE ~		photography	**
122	330/17	21-12-17	379 PPC	Sadar	F/P &	No Match
				Chunian	photography	
		· · · · · · · · · · · · · · · · · · ·	·	·		

COMMUNITY POLICING

In the present scenario, the importance of community policing cannot be ruled out. The police public partnership is quite essential to eradicate the menace of crime. Its importance to increase with the fact that we are facing the extreme threat of terrorism. Community Policing is also the need of the hour because of the following reasons.

- Revival of the public trust on Police.
- To make public feel the atmosphere of safety.
- Change in public attitude towards Police.
- To make public realize their responsibility to give proper assistance to Police in their workout.
- Free registration of cases in the Police Stations.
- To provide the speedy Justice to the public.
- Deputation of public representatives at the Police Stations level to create the sense of friendship amongst the public and police i.e Massalihati Committees.
- Promote Police-Public Partnership through community policing.
- Crime Prevention efforts to reduce polarization that exists between police and citizens.
- Constitution of Mohallah/Masalhati Committees.
- Work with public representatives and Masalahtee Committees in creating awareness about policing priorities and promoting public tranquility.
- Open Door Policy for the complainants.
- Work with NGOs to promote Community Policing.

STRATEGY TO CONTROL CRIME

Establishment of Muhafiz Force

- Posting of dedicated staff.
- Total strength is 61.
- 01 Vehicle and 22 Motorcycles.
- Round the clock patrolling.
- 22 Muhafiz Force Squads have been established to control street crime.
- Each Muhafiz Force Squad comprising of 02 Motorcycles.
- 61 trained officers/officials have been detailed for Muhafiz Force Squads.

Surveillance of released accused

- Surveillance of the accused on bail/acquitted.
- Data of the criminals is being monitored while they were confined in the Jail.

P.O Hunting

- A comprehensive strategy has been devised to ensure the arrest of P.Os at maximum level.
- The special teams have been constituted to arrest Top 10 & Top 20 P.Os as well as P.Os of ATA cases.
- Use of Predictive Intelligence Software.
- Initiating the proceedings u/s 88 Cr. P.C against P.Os.

Cellular Technology

 CDR & IMEI tracking being utilized to detect the crime and to trace out the criminals.

CRMS

- Data in future would be linked with the prisons.
- Both CRO system and Prisons Data Base would be integrated.

Computerization of CRO

- New system of computerization of criminal record has been launched and data of the criminals is being computerized.
- Finger prints of criminals can be searched to further trace out and arrest the accused.

Functions:

- Call Details Analysis.
- Mobile Numbers Tracing.
- IMEI Numbers Tracing.
- ID Numbers Search.
- Stolen Vehicle Record.
- Ownership Checking.
- Location of Mobile Numbers.
- Geo Fencing.
- Culprits Sketch.
- Drone Cam Operating.
- Gazette Inkshaf.
- NADRA Verification.
- Criminal Index Cards.

- > Search operations at police stations level
- Intelligence Based Operations with the Coordination of Intelligence Agencies
- Snap Checking by Patrolling Officers
- > Use of Biometric Machines at Naka Bandi Points

TRACKER SYSTEM:

- ➤ Tracker system has been installed in all vehicles of Police Stations, Police Posts, Elite Force, Special Squads/Escorts and Jail Vans of District Kasur in August, 2016.
- The function of Rescue "15" is to:-
 - Monitor effective patrolling vehicles.
 - Identity hotspots of crimes.
 - Prevent and detect crimes.
 - Respond on calls.
 - Have check and balance over POL of all vehicles of District Kasur.

TARGETS FOR THE YEAR 2018-2019

SHORT TERM STRATEGY

TO OVERCOME TO THE CHALLENGES / HURDLES

Proforma – I

Short Term (6 months – One year)

Sr. No.	Issues	Strategy	Targets	Resource required	Responsibili ties	KPIs
1	Reduction in Crime of heinous offences		40%	i. Manpower ii. Vehicles iii. Technology iv. Up-gradation of CRO Branch	SP/Inv, Kasur All DSPs/SDPOs All SHOs	Dacoity, Robbery, Vehicle Snatching.
2	Reduction in murder cases due to old family enmity	 Use of specialized Role of Community Policing Officer with the help of Masalahtee Committees & other respectable of the vicinity at each PS level. Adoption of proper preventive measures as per law Minimizing usage of illicit arms. Maximum Registration of cases u/s 13/20/65 AO Any other positive role on the part of police helpful to stop old enmities Establishment of Homicide Investigation Units. 	40%	i. Manpower ii. Vehicles iii. Specialized/ski lled I.Os and establishment of separate Investigation Branch.	SP/Inv, Kasur All DSPs/SDPOs All SHOs HIUs	Murder cases
3	Child abuse Cases	 Door to door operations. Profiling of DNA. Decoy Operations. Geo Fencing. CDR Collection. Deployment of educated Investigating Officers. 	50%	i. I.T Experts.ii. CRO Experts.iii. Forensic Experts.iv. Psychiatrists v. Manpower.	SP/Inv, Kasur All DSPs/SDPOs All SHOs	 Promptly registration of FIR. Initiation of criminal action against criminal record holders. Installation of CCTV Cameras. Modern technique
4	Arrest of POs and CAs Head	• Combing of the suspect areas and	Maxim um	i. Manpower ii. Vehicles	SP/Inv, Kasur	Head Money/Black

	Money/Black	crime pockets which		iii. Technology	All	Book & P.Os of
	Book & P.Os of ATA cases.	being used as dens for POs • Deputation of		iv. Up-gradation of CRO Branch	DSPs/SDPOs All SHOs All I.Os	ATA cases.
		 informers Registration of cases u/s 216 Cr.PC. 				
		Arrest of history sheetersEffective				
		implementation of instructions given in registered No. 4 & 9				
	T 100 00	of PS recordUpdating and utilizing of CRO Branch			GD 4	
5	Initiating Proceeding u/s 88 Cr.PC.	Needful instructions to SHOs	Maxim um	i. Manpower ii. Vehicles	SP/Inv, Kasur All	
	against all POs	 Reports from Revenue department regarding property of POs 			DSPs/SDPOs All	
		• Initiation of proceedings u/s 88 Cr. P.C against the P.Os of ATA cases.			SHOs/I.Os	
6	I.T Initiatives	In addition to HRMIS,	To get	Provision of	District	25% increase in
		DLIMS, following I.T initiatives shall also be added to meet the challenges of present	maximu m benefits of IT	sufficient funds.	Police Heads	apprehension of accused. 25% increase in recovery of
		 era. Provision of real-time access of stolen vehicles & criminal 	apprehen			properties. 25% increase in Challaning ratio
		record at Nakabandi /Snap checking points as well as provision of database to the	T.O's, P.O's/cri minals			Tatio
		Dolphin Squads. • Provision of Vehicles	recovery of			
		Parking System Integrated with AVLS at all motorcycles	stolen .			
		/vehicles stand/ parking.	s i.e vehicles,			
		 Provision of passenger monitoring system integrated with CRO at all Bus 	mobiles			
		Stands/Railway Stations.				
		 Provision of IMIE blockage system (lost Mobile) at Facilitation Centers. 				

		D				
7	Identification and arrest of Gangs involved in heinous offences	 Restoration of NADRA facility in PSRMS, AVLS, CRIMS, HRMIS etc. Maintenance of Bio-Matric devices SAVAS System. Availability of locator at Region level. Preparation of lists of crime pockets List of the persons involved in rural road dacoitees and robberies Private informers Effective patrolling and checking Proceeding u/s 	75 %	i. Manpower ii. Vehicles iii. Technology iv. Up-gradation of CRO Branch	SP/Inv, Kasur All DSPs/SDPOs All SHOs	Dacoity, Robbery, Vehicle Snatching.
8	National Action Plan	 To get the establishments as vulnerable notified by the Deputy Commissioner, Kasur. All the SDPOs should monitor the working of their respective SHOs. Proper mechanism at police station level may be revised. The general public must be sensitized and awareness campaign may be launched. Zero Tolerance Policy should be adopted. 	Maxim	i. Manpower ii. Vehicles	SP/Inv, Kasur All DSPs/SDPOs All SHOs All I.Os	 The Punjab Sound Systems (Regulation) Ordinance 2015. The Punjab Arms (Amendment) Ordinance 2015. The Punjab Prohibition of Expressing Matters on Walls (Amendment) Ordinance 2015. The Punjab Information of Temporary Residents Ordinance 2015. The Punjab Information of Temporary Residents Ordinance 2015. The Punjab Security of Vulnerable Establishment s Ordinance 2015.
9	Stopping Violation of sound system under New	Lodging of FIRsCoordination with renowned Ulemas of	Maxim um	i. Manpower ii. Vehicles iii. Technology iv. Up-gradation	All DSPs/SDPOs All SHOs	The Punjab Sound System Ordinance.

	-		1	1	1 CD C		
	Law.		sects		of CRO		
			etion against		Branch		
			emas infusing				
		sec	ctarian extremism				
		• Clo	ose check on				
		ma	nagement of				
		ma	ndaras				
		• Sto	op propagating hate				
			nterial				
10	Visiting the	• Din	rection to SHOs to	Maxim	i. Manpower	SP/Inv,	All Crimes
	crime scene	vis	sit personally all the	um	ii. Vehicles	Kasur	
	personally by		me scenes		iii. Provision of	All	
	SHO, SDPO,	• Ev	aluation &		Mobile Crime	DSPs/SDPOs	
	SP/Investigati		sessment of the		Scene Unit.	All SHOs	
	on and DPO		me scene visited /			All I.Os	
			t visited by SHO				
			rsonally				
		_	lministrative action				
		_	ainst delinquent IOs				
			rection to SDPOs				
			visit the all the				
			me scenes of				
		hei	inous nature				
		• Vis	sit of DPO on the				
		cri	me scene of				
		hei	inous nature in				
		pei	rson				
11	Enforcement	• Ap	ppointment of	75%	Allocation of	All	
	of Community		ommunity Police		funds for	DSPs/SDPOs	
	Policing for		ficer		establishment of	All SHOs	
	eradication of		plementation of		the Units at PS		
	crime		eighborhood Watch		level.		
	CHINE		ogramme through		10 (01.		
			IOs and				
			volvement of public				
		_	presentatives and				
			vil society				
			ose liaison with				
			elligence agencies				
			d other district				
			ministration				
			stribution of				
		aw	vareness literature				

			T _	T	T =	<u></u>
12	Welfare	 Use of Govt. Land in possession of police to commercialize that area and with the profit, establishment of welfare fund. Provision of easy loans to police officers without interest from that fund. Quick provision of medical facilities and dowry charges. Formation of police Schools, Hospitals and Universities. Enhancement of scholarships to children of police officers. 	50%	i. To acquire Govt. Land. ii. Allocation of funds.	Police Department	
13	Redressal of Public Complaint	 Establishment of Complaint Cells at every Sub-Divisional level Supervision by headquarter Collection of weekly compliance reports about redressal of complaints Utilizing the role of Masalhati Committees Promptitude in registration of FIRs after solid evidences 	Maxim um	Up-gradation of Rescue-15 and all Complaints Cell.	SP/Inv, Kasur All DSPs/SDPOs All SHOs	
14	Coordination with Prosecution Branch	 Fortnightly meetings with DPP/Kasur Discussion on issues Submission of challans/interim reports Appearance of PWs before the courts of law. 	Maxim um	Strengthen of Legal Affairs Division.	SP/Inv, Kasur All DSPs/SDPOs DSP/Legal All SHOs	
15	Training of Police Officials	 Combat Training Course Anti-Riot Course Investigation Course Moharrar Training Course VVIP & VIP Security 	Maxim um	i. Up-gradation of Police Lines. ii. Up-gradation of Police Lines Schools. iii. Recruitment of Law Instructors and Drill	Police Department	

					Instructors at			
					District Level.			
1.5	4			7.7		an a		3.6 1
16	Arrest of		P/Investigation,	Maxim	i. Manpower	SP/Inv,	i.	Murder
	accused of	Ka	asur has been	um	ii. Vehicles	Kasur	ii.	Kidnapping
	heinous cases	dir	rected to personally		iii.	All		for Ransom
		suj	pervise		Specialized/ski	DSPs/SDPOs	iii.	Rape
		-	vestigation of all the		lled I.Os and	All SHOs	iv.	-
			ses and ensure early		establishment	All I.Os		Robbery with
			rest of accused.		of separate			murder
					investigation		37	Dacoity /
			P/Investigation,		unit.		٧.	•
			asur has been					•
			rected to call the		iv. Up-gradation			Bank
			se files and direct		of CRO		V1.	Dacoity /
			e concerned I.Os to		Branch.			Robbery in
		CO	nduct useful raids					Jewelry
		and	d also keep					shops
		vig	gilance of the area				vii.	Dacoity /
		_	well as family					Robbery at
			embers of the					Highway
			cused persons.					\mathcal{E}
		• I.C						
			rected to obtain the					
			ORs.					
		• SH	HOs have been					
		dir	rected to constitute					
		spe	ecial teams at					
		po	lice station's level					
		he	aded by SHO in					
			der to ensure early					
			est of the accused.					
			the cases in which					
			minated,					
			spects/record					
			lders are being					
			sociated with					
			vestigation.					
			P/Investigation,					
		Ka	asur has been					
		dir	rected to call the					
		cas	se files and to					
			sure the medical					
			idence as well as					
			e D.N.A profiles					
			ve been collected					
		•	the concerned					
		I.C						
			case of any laxity					
		on	the part of I.Os,					
	-						•	

departmental action
will be initiated
against them.
Patrolling plan at
Highways has been
revised.
Effective patrolling is
being ensured.
Special Naka Bandi at
the sensitive points is
being ensured during
sunset and sunrise.
Police officials are
being deployed in
general transport in
order to avoid such
like incidents.
Use of metal detectors
is also being ensured
for checking of
passengers.

LONG TERM STRATEGY

Proforma – II

Long Term (2 – 5 years)

No. 1 Terrorism		Targets	Resource	Responsibiliti	KPIs
	 Action against Hardcore and 4th Schedulers. Maintaining Public Order and to deliver effective policing of major events emergencies and public order incidents. Search Operations with the coordination of CTD. Strict action against extremists/terrorists with the coordination of Intelligence Agencies. Protecting vulnerable people in our community. Protecting people from serious harm. SP/Investigation, Kasur has been directed to personally supervise investigation of all the cases and ensure early arrest of accused. SP/Investigation, Kasur has been directed to call the case files and direct the concerned I.Os to conduct useful raids and also keep vigilance of the area as well as family members of the accused persons. I.Os have been directed to obtain the CDRs. SHOs have been directed to constitute special teams at police station's level headed by SHO in order to ensure early arrest of the culprits. Special Naka Bandi at the sensitive points is being ensured during sunset and sunrise 	50%	required i. Manpower ii. More Funds. iii. Vehicles iv. Technology v. Up-gradation of CRO Branch vi. Training from Armed Forces. vii. Establishment of separate Anti- Terrorism Units at District level.	SP/Inv, Kasur All DSPs/SDPOs All SHOs	Violent Extremis m, Hardcore, 4 th Scheduler s, Public Order etc.
2 To increase the percentage	=	50%	Allocation of Funds.	Task has been assigned to SP/Inv Kasur,	

	officers :				V 1	
	officers in operational				Kasur and Establishment	
	posts.				Branch.	
	posts.					
3	Develop a	Comprehensive strategy is being	50%	Allocation of	Task has been	
	clear	devised.		funds.	assigned to	
	financial				SP/HQrs	
	strategy				Kasur,	
	and workforce				Establishment Branch and	
	plan,				Accountant.	
	designed to				1 1000 difficulti.	
	deliver the					
	aims and					
	objectives.					
4	Education	Comprehensive strategy is being	50%	Allocation of	Task has been	
	for Media	devised.		funds.	assigned to	
	Manageme nt				SP/Inv, Kasur &	
	III.				Establishment	
					Branch.	
5	Completio	A thorough exercise is being	50%	Allocation of	Task has been	
	n of	chalked out. DSP/HQrs, Kasur		funds.	assigned to	
	Renovation	and General Branch will chalk			DSP/HQrs	
	/ Alteration	out the detail so that all the Police Stations of this District			and Establishment	
	of	and other police buildings will			and General	
	buildings	be constructed on new patterns			Branch,	
	of district	and models likewise the			Kasur.	
	police	residence of the police force will				
	which are	be constructed with maximum				
	in	facilities.				
	dilapidated condition					
6	Image	Capacity building of PROs.	50&	Allocation of	Police	
	Building	Capacity building of FROS.Separate Counter for	30 a	funds.	Department	
	- <i>0</i>	journalists so that they				
		cannot influence or			Establishment	
		pressurize normal police			Branch	
		station work.				
		• Promotion of welfare				
		schemes. Official Facebook/Twitter				
		account of Kasur police to				
		highlight the work done by				
		district police.				
		Media handling team to give				
		response to queries of				
		Journalists in important				
		cases.				

POLICING PLEDGE

The police service in District Kasur will support law-abiding citizens and pursue criminals relentlessly to keep the city and villages safe from harm. We will:

- Always treat the people fairly with dignity and respect ensuring fair access to police at all times.
- We aim to reach the people for help in emergency situation within 10 minutes after receiving emergency call.
- Respond to every message sent to Police Station and where necessary, provide a more detailed response as soon as we can.
- Answer all non-emergency calls promptly. If attendance is needed, send a mobile, giving an estimated time of arrival.
- Ensure that the police patrolling vehicles are visible and around the area at times.
- Arrange regular public meetings between Community Police Officer to find out the problems and how to correct them, at least once a month.
- Control of Terrorism and violent extremism.
- Implementation of National Action Plan in its true spirit.
- Action against Hardcore and Fourth Schedulers.
- Maintaining Public Order and to deliver effective policing of major events, emergencies and public order incidents.
- Search Operations with the coordination of CTD.
- Strict action against extremists/terrorists with the coordination of Intelligence Agencies.
- Protecting vulnerable people in our community.
- Protecting people from serious harm.
- To develop a more productive flexible workforce and improve our quality of service.
- To increase the percentage of police officers in operational posts.
- Recruit and develop a work force that is more representative of the diverse communities we serve.

OUR COMMITMENTS FOR THE YEAR 2018-2019

Aggressive Policing:

- Round the clock official working.
- To provide justice to the people at their door step.
- > Zero tolerance against eh criminals.
- Initiation of departmental action against the delinquent officers/officials.

• Establishment of Front Desks:

- There are total 20 Police Stations in District Kasur.
- Renovation has been completed in all 20 Police Stations.

• Round the Clock Working:

Aim of Kasur Police is to provide fair & speedy justice to citizens.

• Muhafiz Squad:

- Posting of dedicated staff.
- Round the clock patrolling.
- To reduce the street crime.
- > Improvement in training of Muhafiz Squad.

• Patrolling Plan:

A comprehensive patrolling plan has been chalked out to sensitize the patrolling officers whereby all the G.Os, circle officers and police stationwise patrolling is being conducted in their respective areas. Due to which many positive results have been achieved to control the crime and to save the Highways. Hence the people of Kasur are feeling safe and living without fear of any kind.

• Complaint Redressal Mechanism:

(Police Stations, offices of SDPOs, SP/Investigation and DPO)

- Khuli Katcheri.
- Rescue '15'
- ➤ E-mail
- Help Desk for Overseas Pakistanis.
- Complaint Feedback Mechanism

Khuli Katcheri:

- ➤ Khuli Katcheris are being held in the office of the DPO Kasur on daily basis.
- Duration of Khuli Katcheri is 05 hours daily from 10:00 A.M to 03:00 P.M.
- Proper sitting arrangement for the public at large.

- Approximately 60/70 complaints are being heard on daily basis.
- Patience hearing is being given to the complainants.
- Appropriate orders are being passed to the concerned officers at the spot.
- Response time is 03 days.
- These complaints are being handled by the complaint cell.
- Incharge of complaint cell is an officer of Sub Inspector rank.

Rescue 15:

- A new and separate building of Rescue 15.
- Established since 2009.
- ➤ 08 complete computer sets.
- Wireless based system.
- Duty in 02 shifts.
- Officer of the rank of SI is overall incharge.
- Rescue 15 passes each call to the District Wireless Control Room.
- District Wireless Control Room immediately passes the said information to the DPO, SP/Investigation and concerned SDPO/SHO.
- Quick response by the concerned SHO/local police.
- > SHO/Incharge Police Post himself proceeds to the spot.
- Maintenance of record of each and every call, its duration and action taken.

Disposal of Complaints (E-mail & Overseas Pakistanis):

- Complaints are being received through E-mail from C.M Secretariat, office of the IGP and Chief Secretary Punjab.
- Approximately 6/7 complaints are being received from the office of the IGP Punjab on daily basis.
- > 7/8 complaints are being received from C.M Secretariat and office of the Chief Secretary Punjab in a month.
- All the complaints received through E-mail/courier are being marked to SP/Investigation, SDPOs of Kasur district.
- Response time for each complaint is 3/4 days.
- Action on these reports is being taken.
- In case of complaint of some emergent nature, immediate action is taken.
- With regard to the complaints against police officials, on the recommendation of the enquiry officer, departmental action is being taken against the delinquents.
- In case the police official is being exonerated by the enquiry officer, the matter is being referred to the joint team headed by a G.O.
- Other complaints are also being dealt with on the same lines.

Complaints of Overseas Pakistanis:

- A Help Desk for Overseas Pakistanis has been established in DPO Office, Kasur.
- These complaints are being received from C.M Secretariat and through the office of DCO Kasur.
- These complaints are being marked to the SP/Investigation or concerned SDPO.
- The officer so deputed is responsible to redress the grievance of the applicant by giving him patient hearing.

Complaint Feedback Mechanism (8787)

- Whenever a complainant comes in DPO office/Police station his complaint is fed into the software.
- An auto-SMS is generated and sent to the complainant and inquiry officer along with the complaint ID.
- The inquiry officer, thus, after inquiry feeds his remarks and ensures sustainability of the complaint.

Khidmat Markaz Center

- Police Khidmat Markaz Center is proving a milestone in facilitating the masses and resolving their problems at the earliest under one roof.
- People are getting police character certificate, FIR copy, vehicle verification and driving licenses etc from this center.

We will achieve our goals by bringing the criminals in the clutches of law and by providing speedy and fair justice to the people to let them breathe in a crime free society.

(Insha Allah)